

2019 UTILITY STORM/EMERGENCY RESTORATION LOGISTICS CONFERENCE:

The Logistics of Preparation, Execution & Continuous Improvement, a Base Camp Experience

June 11 - 12, 2019 | Hall of Science Parking Lot | Queens, NY



"Best Logistics Conference I have ever attended"

BPM Principal,
Duke Energy

2019 PARTICIPATING UTILITIES

- Alectra
- Avangrid
- ComEd
- ConEd
- Entegrus
- Eversource
- PECO
- PSEG
- PSEG Long Island

HOSTED BY



BASE CAMP SPONSOR



VENDORS



EUCI is authorized by IACET to offer 0.8 CEUs for the conference

OVERVIEW

EUCI is proud to present the 6th Annual Utility Storm/Emergency Restoration Logistics conference where the topic areas continue to expand and are addressed in ever more depth. Logistics is complicated and there is always something to learn as each restoration presents something new.

This conference will provide attendees with insight on how to construct, staff, and resource a logistics section to improve the tactical execution of your response functions. It will further provide methods for continuous improvement.

Specific do's and don'ts will be presented by utilities. Utilities will also address how to be resource ready. In addition, the content will drill down on optimizing crew care best practices from both the efficiency/speed of effort, and from a cost perspective.

Three panels will provide the attendee with a global perspective of emergency restoration logistics. The panels will include some of the most experienced personnel in utility emergency management from food & lodging to mutual assistance including a panel that provides the contractor's perspective as well.

The conference will include a focused Vendor Showcase with the best in the business of emergency response represented on-site from linemen to equipment to communications and more.

LEARNING OUTCOMES

- Discover what comprises a base camp, how to integrate the use of base camps within the emergency response and how to safely operate a base camp
- Review utility case studies on specific situations that shed light on best practices for storm/emergency restoration
- Review how logistics can be improved upon for greater efficiencies
- Refine how preparations are undertaken from a variety of utilities
- Identify from a utility how they manage, contract and utilize lodging and provision food
- Define the different relationships a utility may utilize with its vendors/contractors and the dangers and advantages of those relationship structures
- See demonstrated new scientific approaches to crisis decision-making processes to provide individuals with new tools and practice methods
- Gain insight into how to create an emergency logistics plan and implement it
- Hear from utilities on how they conduct after action reporting and implement a continuous learning process

WHO SHOULD ATTEND

- Utility emergency response analysts, managers and planners
- Utility logistics managers
- Restoration planning contract managers
- Project and field managers tasked with restoration management and operations
- Utility vendor partners who provide restoration effort services and products
- Regulators and government officials involved coordinating utility restoration response

REGISTER TODAY! CALL **303-770-8800** OR VISIT **WWW.EUCI.COM**

TESTIMONIALS FROM PAST ATTENDEES

“

“This conference is a great opportunity to network with others that face the same problems we all do. I would recommend the conference to any person that is involved with preparation and logistics for emergencies and emergency response”

Field Supervisor, Texas Utility Engineering

“

“Great conference! Lots of excellent ideas and topics. Any utility emergency preparedness leader would benefit from it!”

Project Manager, DTE Energy

“This conference is a great place to hear how others handle their event restorations and have teams in place”

Manager, ComEd

“

“A terrific opportunity to hear case studies and learn from peers about best practices - networking!”

Operations Manager,
BCEM, Pacific Gas &
Electric

“Bringing industry leading companies and their subject matter experts together is no small task. EUCI did it in a way to maximize our time. Getting time away from the office is tough, but this conference was definitely worth the time and effort to attend.”

Sr. Enterprise Continuity Manager, KCP&L

“As a vendor, this conference helps us see where the utility industry is heading on storm planning and preparation and the possible opportunities for vendors to support these utilities in the future.”

Vice President, Premier Utility Service

“As someone new to logistics coordination, this conference has been eye-opening and incredibly helpful”

Dispatch Supervisor, Prairie Power

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AGENDA

TUESDAY, JUNE 11, 2019

- 8:00 – 8:30 am** **Registration and Continental Breakfast**
- 8:30 – 8:40 am** **EUCI Welcome and Safety Discussion**
- 8:40 – 9:00 am** **Welcome Address: ConEdison**
Lisa Primeggia, Vice President, Facilities & Field Services, ConEd
- 9:00 – 9:45 am** **Base Camp Support Services, The Need for Mobile Logistical Response**
Abby Dobson, Sr. Vice President, EDS HoldCo, LLC
- 9:45 – 10:30 am** **Accelerating the Mobilization of Resources through Continuous Review**
This presentation will provide insight into how ConEd maximizes all of their employees during restoration efforts throughout an event and then the evolving process for reviewing results and decision-making to improve the process. Improving each process such as - staging areas, fuel, material and food, building partnerships with key vendors are having multiple contingency plans are critical to success!
Tom Columbia, Section Manager, Emergency Support Group, ConEd
-  **10:30 – 11:00 am** **Networking Break**
- 11:00 am – 12:00 pm** **Panel Discussion: The Logistics of Preparation**
The panel will discuss and respond to questions about putting into place the necessary contingency planning and resources to meet a wide-scale emergency outage occurrence. Hotels vs. base camp, mutual aid and contractor, pre-positioning of supplies and reinforcement for longer duration, the process of onboarding aid and contractors plus, how the use of Incident Command Systems (ICS) principles has evolved.
Moderator: Koleen Dougherty, Sr. Emergency Preparedness, PECO Energy
Panelists:
Vincent Nardi, Section Manager, Work Management Team, ConEd
Catherine Blair, HBSc, BSc, CEM, CMM-III (EMP), ABCP - Manager, Emergency Preparedness, Alectra Utilities
Lou DeBrino, Emergency Preparedness Manager, PSEG-LI
Gary Aitken, Director of Procurement and Operational Services, Entegrus Powerlines, Ontario
- 12:00 – 1:00 pm** **Group Luncheon**
- 1:00 – 1:45 pm** **PSE&G: Hurricane Irma – Four Cities, Four Very Different Staging Areas/Base Camps**
PSE&G has experienced one of the widest arrays of storms and disasters over the decades. This session focuses specifically on Hurricane Irma's impact on New Jersey and PSE&G. It will show how the utility responded to the various conditions, various lodging, varying layouts and various management situations that needed to be addressed. It will conclude with "What Went Well and Areas of Improvement."
Mike Weber, MPA/CEM/NJCEM, Emergency Preparedness Manager, PSE&G
-  **1:45 – 2:30 pm** **Food and Lodging in a Significant No Notice Event**
Adjusting your food and lodging plan when a storm becomes a significant event without warning and availability of contracted hotels is limited. Eversource CT's response to severe thunderstorms and how we had to modify our plans on the fly to meet the demands for lodging.
Mark Fangiullo, Manager Emergency Preparedness – CT, Eversource Energy
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AGENDA

TUESDAY, JUNE 11, 2019 (CONTINUED)

2:30 – 3:15 pm

Contractor Panel: Issues Discussed in a Neutral Setting

This panel explores the relationship between outside contractors and their utility clients; how to best interact with the utility, best practices for mutual aid and the contractors working side by side all with a focus on safety for storm response.

Moderator: Jeremy McVey, Section Manager, ConEd

Panelists:

Michael McNally, CEO, President, Maverick Corporation & Managing Partner, One Source Power

Rob Frenna SVP, Hawkeye Elecnor

3:15 – 5:30 pm

Vendor Showcase

Please Join us to meet the vital Vendors and Contractors that respond and perform during at all levels of call out.

5:30 – 6:30 pm

Networking Reception

WEDNESDAY, JUNE 12, 2019

8:00 – 8:30 am

Continental Breakfast

8:30 – 10:00 am

Decision-Making During a Crisis, a Scientific Approach

The AlphaACT GRID Experience Acceleration System for Electric Utilities – Progress and Results of Pilot Program. Two major challenges are now facing the electric utility industry:

- Loss of institutional experience in responding to power disruption emergencies due to retirement and turn-over
- The need to make effective decisions at all levels during an emergency - from line crews to control rooms to logistics management organizations

The AlphaACT Experience Acceleration System addresses these issues using a software-based system that supports situational awareness and decision-making for training and real-time operations. A scenario-based simulation capability, AlphaACT provides cost-effective training for emergency responders who must focus day-to-day on regular blue-sky jobs. A pilot implementation of AlphaACT is now being conducted in collaboration with a major utility in the Northeast United States. The program focuses on evaluating the effectiveness of AlphaACT for accelerating the experience of new personnel in outage response situations.

Richard Ohlsen, President, Specialized Planning and Response, LLC

C. Reed Hodgkin, President, AlphaTRAC, Inc.

10:00 – 10:30 am

Networking Break

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AGENDA

WEDNESDAY, JUNE 12, 2019 (CONTINUED)

- 10:30 – 11:30 am** **Panel Discussion: The Logistics of Continuous Improvement**
As the pressure mounts to not only perform now at the highest levels to achieve low RTS, but demands for continuous improvement, the discussion will begin with a few utility perspectives of how they do an “after action report”. The panel will then drill down on how to record, report and analyze each of the outages to improve for the future and a discussion of improving vendor – utility relations will occur.
Moderator: Jim Nowak, Director of Utility, Arcos
Panelists:
Christopher Lieberman, Emergency Preparedness, Consolidated Edison Co. of NY
Koleen Dougherty, Sr. Emergency Preparedness, PECO Energy
Mike Weber, MPA/CEM/NJCEM, Emergency Preparedness Manager at PSE&G
Kevin W. Guimond, Manager - Operational Readiness, Emergency Preparedness, Avangrid
Jim Salmon, Avangrid (Retired), Vice President, Utilities, Holland Power Services
- 11:30 – 11:45 am** **Conference Review**
- 11:45 am** **Conference Adjourns**

SPONSORSHIP OPPORTUNITIES

Do you want to drive new business through this event’s powerful audience? Becoming a sponsor or exhibitor is an excellent opportunity to raise your profile before a manageably sized group of executives who make the key purchasing decisions for their businesses. There is a wide range of sponsorship opportunities available that can be customized to fit your budget and marketing objectives, including:

- Vendor showcase
- Reception host
- Networking break host
- Tabletop exhibit
- Workshop sponsor
- Lanyard sponsor

Please contact Greg Riddell at greg_riddell@euci.com or 720-988-1235 for more information.

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INSTRUCTIONAL METHODS

Case Studies, Panel Discussions and PowerPoint presentations will be used in this event.

REQUIREMENTS FOR SUCCESSFUL COMPLETION

Participants must sign in/out each day and be in attendance for a minimum of four hours to be eligible for any continuing education credit.

IACET CREDITS



EUCI has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET). In obtaining this accreditation, EUCI has demonstrated that it complies with the ANSI/IACET Standard which is recognized internationally as a standard of good practice. As a result of their Authorized Provider status, EUCI is authorized to offer IACET CEUs for its programs that qualify under the ANSI/IACET Standard.

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EVENT LOCATION

The Hall of Science

47-01 111th St, Queens, NY 11368

NEARBY HOTELS

Suggested Hotel

Marriott LaGuardia Airport

02-05 Ditmars Blvd., East Elmhurst, NY 11369

5 miles from New York Hall of Science

A room block has been reserved for the nights of June 10-11, 2019. Room rates are US \$259. Call **1-718-565-8900** and ask for the **ConEdison/EUCI group rate** or [click here](#) for reservations. The cutoff date to receive the group rate is May 21, 2019 but as there are a limited number of rooms available at this rate, the room block may close sooner. **Please make your reservations early.**

Holiday Inn Express LaGuardia Airport

113-10 Horace Harding Expressway
Flushing, NY 11368

Phone: (718) 699-0994

0.6 miles from New York Hall of Science

SpringHill Suites by Marriott New York LaGuardia Airport

112-15 Northern Boulevard
Corona, NY 11368

Phone: (718) 651-5000

0.8 miles from New York Hall of Science

Wyndham Garden LaGuardia South

6118 93rd St
Rego Park, NY 11374-1161

Phone: (718) 261-9400

1.3 miles from New York Hall of Science

Hyatt Place Flushing/LaGuardia Airport

13342 39th Ave
Flushing, NY 11354-4515

Phone: (718) 888-1234

1.3 miles from New York Hall of Science

Asiatic Hotel - Flushing

13521 37th Ave
Flushing, NY 11354-4119

Phone: (718) 321-7779

1.4 miles from New York Hall of Science

LaGuardia Plaza Hotel

10404 Ditmars Blvd
East Elmhurst, NY 11369-1665

Phone: (718) 457-6300

1.6 miles from New York Hall of Science

REGISTER 3, SEND THE 4TH FREE

Any organization wishing to send multiple attendees to this event may send 1 FREE for every 3 delegates registered. Please note that all registrations must be made at the same time to qualify.

REGISTRATION INFORMATION

EVENT LOCATION

Mail Directly To:

EUCI
4601 DTC Blvd., Ste. 800
Denver, CO 80237

OR, scan and email to: conferences@euci.com

WWW.EUCI.COM**p: 303-770-8800****f: 303-741-0849****The Hall of Science****47-01 111th St****Queens, NY 11368**

See page 7 for a list of nearby hotels

PLEASE REGISTER

2019 UTILITY STORM/EMERGENCY RESTORATION LOGISTICS CONFERENCE: JUNE 11-12, 2019: US \$1495
Early bird on or before May 24, 2019: US \$1295

ENERGIZE WEEKLY

Energize Weekly is EUCI's free weekly newsletter, delivered to your inbox every Wednesday. We provide you with the latest industry news as well as in-depth analysis from our own team of experts. Subscribers also receive free downloadable presentations from our past events.

Sign me up for Energize Weekly

How did you hear about this event? (direct e-mail, colleague, speaker(s), etc.)

Print Name

Job Title

Company

What name do you prefer on your name badge?

Address

City

State/Province

Zip/Postal Code

Country

Phone

Email

List any dietary or accessibility needs here

CREDIT CARD INFORMATION

Name on Card

Billing Address

Account Number

Billing City

Billing State

Exp. Date

Security Code (last 3 digits on the back of Visa and MC or 4 digits on front of AmEx)

Billing Zip Code/Postal Code

OR Enclosed is a check for \$ _____ to cover _____ registrations.

Substitutions & Cancellations

Your registration may be transferred to a member of your organization up to 24 hours in advance of the event. Cancellations must be received on or before May 10, 2019 in order to be refunded and will be subject to a US \$195.00 processing fee per registrant. No refunds will be made after this date. Cancellations received after this date will create a credit of the tuition (less processing fee) good toward any other EUCI event. This credit will be good for six months from the cancellation date. In the event of non-attendance, all registration fees will be forfeited. In case of course cancellation, EUCI's liability is limited to refund of the event registration fee only. For more information regarding administrative policies, such as complaints and refunds, please contact our offices at 303-770-8800. EUCI reserves the right to alter this program without prior notice.

