

LEAD SERVICE LINE REPLACEMENT: *Policy Design, Program Development, and Execution*

February 4-5, 2021
Online | Central Time



“EUCI courses have three fundamental characteristics: substance, substance, and substance. Time and money well spent.”

Assistant GM-Power Supply, Burbank
Water and Power



Lead service lines have caused increasing concerns around the impacts of lead contamination on public health. The Lead and Copper Rule is poised for change and utilities are prioritizing the removal of widespread and longstanding lead infrastructure. Developing a lead service line replacement program requires an accurate lead service line inventory, efficient program design, responsive program administration, engineering expertise, and effective communication skills that provide transparency to the public.

This **Lead Service Line Replacement: Policy Design, Program Development, and Execution** training course will provide insight on how to design and implement a lead service line replacement program, including policy design, program implementation, funding options, partnership between utilities and regulators, public outreach strategies, inventory methods and data collection, planning, and engineering and replacement.

LEARNING OUTCOMES

- Identify how lead service line replacement programs have been constructed in Washington DC in comparison to other programs developed throughout the U.S.
- Illustrate how to stand up a lead service line replacement program
- Anticipate challenges that are likely to arise while administering the program
- Identify key internal and external communication strategies for program implementation
- Design new lead service line program policy
- Approach cross-organizational partners for lead line replacement initiatives
- Create a lead service line plan including inventory, engineering, and replacement

INSTRUCTORS

Ying Tan, *Physical Scientist, Environmental Protection Agency*
Mackenzie Matthews, *Energy Program Specialist, Affordability and Efficiency Division, Washington DC Department of Energy and Environment*



EUCI is authorized by IACET to offer 0.9 CEUs for the course



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REGISTRATION INFORMATION

Mail Directly To:

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Greenwood Village, CO 80111
OR, scan and email to: conferences@euci.com

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ONLINE DELIVERY & PARTICIPATION DETAILS

EUCI will use Microsoft Teams to facilitate participation in the upcoming event. Attendees do not need to have an existing Teams account to participate in the broadcast. The course will play in attendee's browser. When attendees sign on, their microphones are typically muted. Attendees should keep their mic muted until such time as it's needed to ask a question. During the event, participants will have the option of using a microphone to speak with the room and ask questions, or type in any questions via the chat window and our online administrator will relay your question to the instructor.

- Each attendee will receive an event invitation by e-mail, which will include one link to sign on for each half-day of the event (i.e., three links for a 1 ½ day event). The appropriate link must be used to join each half-day event segment at the appropriate time.
- The remote meeting connection will open approximately 30 minutes before the start of the course. We encourage attendees to connect as early as possible in case of unforeseen problems.

PLEASE SELECT

LEAD SERVICE LINE REPLACEMENT: POLICY DESIGN, PROGRAM DEVELOPMENT, AND EXECUTION ONLINE COURSE
FEBRUARY 4-5, 2021: US \$1195 (Single Connection)

PACK OF 5 CONNECTIONS: US \$ 4,780 (20% Discount)

PACK OF 10 CONNECTIONS: US \$8,365 (30% Discount)

PACK OF 20 CONNECTIONS: US \$14,340 (40% Discount)

Please call us at 303-770-8800 if you have any specific questions on the volume discounts.

**all other discounts do not apply to license packs*

How did you hear about this event? (direct e-mail, colleague, speaker(s), etc.)

Print Name

Job Title

Company

Address

City

State/Province

Zip/Postal Code

Country

Phone

Email

CREDIT CARD INFORMATION

Name on Card

Billing Address

Account Number

Billing City

Billing State

Exp. Date

Security Code (last 3 digits on the back of Visa and MC or 4 digits on front of AmEx)

Billing Zip Code/Postal Code

OR Enclosed is a check for \$ _____ to cover _____ registrations.

Substitutions & Cancellations

Your registration may be transferred to a member of your organization up to 24 hours in advance of the event. Cancellations must be received on or before January 1, 2021 in order to be refunded and will be subject to a US \$195.00 processing fee per registrant. No refunds will be made after this date. Cancellations received after this date will create a credit of the tuition (less processing fee) good toward any other EUCI event. This credit will be good for six months from the cancellation date. In the event of non-attendance, all registration fees will be forfeited. In case of course cancellation, EUCI's liability is limited to refund of the event registration fee only. For more information regarding administrative policies, such as complaints and refunds, please contact our offices at 303-770-8800.

EUCI reserves the right to alter this program without prior notice.

