



EUCI Presents a Conference on:

DISASTER MANAGEMENT AND COST RECOVERY FOR UTILITIES AND ENERGY COMPANIES

June 6 – 7, 2006

COME JOIN OUR DISTINGUISHED SPEAKERS



Daniel F. Packer
President and CEO,
Entergy New Orleans, Inc.

Arthur Adelberg, Senior Counsel, **Senate Committee on Homeland Security and Governmental Affairs for the Purpose of Hurricane Katrina Investigation.**

Lambert Boissiere III, Commissioner, **Louisiana PSC, District III**

Mike Callahan, Vice President, **Electric Power Association of Mississippi**; Former Commissioner, **Mississippi Public Utilities**

Joseph Fichera, CEO, **Saber Partners LLC**, Advisor, **Florida Public Service Commission**

Charlie Fisher, Managing Director, **Utility and Critical Infrastructure Practice, James Lee Witt Associates, LLC**

Paul Foran, Vice President, Regulatory Programs, **American Water**

Emily Frye, Director of Critical Infrastructure Practice, **SRA Touchstone Consultants**

Mark Hegerle, Deputy Director of Reliability in the Office of Energy Markets and Reliability, **FERC**

Becky Klein, Managing Partner, **Loeffler Group**; Former Chairman, **PUC of Texas**

Diane Munns, Commissioner, **Iowa Utilities Board**, President, **NARUC**

Connie Murray, Commissioner, **Missouri Public Service**

Mike Oldak, Sr. Director, State Competitive & Regulatory Policies, **Edison Electric Institute**

Clinton A. Vince, Energy Advisor to the City of New Orleans, Managing Director, **Sullivan & Worcester, LLP**

Jay Stinson, Vice President & General Manager, **Intergraph Corporation**

Larry Vogt, Manager, Rates, **Mississippi Power**

Caryn Watson Short, Counsel, **West Virginia Public Service Commission**

Hotel Monteleone • New Orleans, Louisiana

DISASTER MANAGEMENT AND COST RECOVERY FOR UTILITIES AND ENERGY COMPANIES

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OVERVIEW

Disaster management and emergency response should play a part in every utility and energy company's operational plan. Procedures to consider include not only service restoration and asset protection but also financial planning and cost recovery. Ensuring an adequate reserve of funds and that costs will be adequately recovered allows optimum use of scarce available resources. This ensures rapid restoration of services, and ultimately the return to reliable revenue stream. As a preemptive measure, utilities and energy companies need a plan to establish baseline communication, emergency services, and an adequate response to an incident. It is also essential to restore water and telecommunications as a first line of action in disaster management. Disaster Management and Cost Recovery for Utilities and Energy Companies will examine these topics considering what hasn't worked previously, why and what will be done in the future to avoid catastrophic losses.

ATTENDEES WILL LEARN

This conference will serve at least two audiences – those responsible for the physical and financial planning for disaster outages and those responsible for the response and restoration of services after disaster strikes.

PROGRAM AGENDA

TUESDAY, JUNE 6, 2006

7:30 – 8:00 a.m.: Registration and Continental Breakfast

Opening Remarks 8:00 – 8:15 a.m.

Conference Chair: Mike Oldak, Sr. Director, State Competitive & Regulatory Policies, **Edison Electric Institute**

8:15 – 9:15 a.m. Keynote Session

Mark Hegerle, Deputy Director of Reliability in the Office of Energy Markets and Reliability, **FERC**

Arthur Adelberg, Senior Counsel, **Senate Committee on Homeland Security and Governmental Affairs for the Purpose of Hurricane Katrina Investigation.**

9:15 – 10:30 a.m. Panel: *Anatomy of Disaster – Hurricanes Katrina and Rita*

- Personal experiences from the storm
- The recovery that is still taking place
- Loss of entire customer base, equipment and infrastructure

Daniel Packer, CEO, **Entergy New Orleans**

Lambert Boissiere III, Commissioner, **Louisiana PSC, District III**

Clinton A. Vince, Energy Advisor to the City of New Orleans, Managing Director, **Sullivan & Worcester, LLP**

Networking Break: 10:30 – 10:45 a.m.

10:45 a.m. - 12:00p.m. Panel: *Resource Interdependency*

- Utilities working together with local and state governments
- Restoring communities following major outage events

- Recognizing interdependencies amongst utilities
 - Establishing restoration priorities
 - The role of water in utility restoration
 - Obstacles to water restoration
 - Surmounting these obstacles in the future
- Charlie Fisher**, Director, Utility and Critical Infrastructure Practice, **James Lee Witt Associates**
Rebecca A. Klein, Managing Partner, **The Loeffler Group**
Paul Foran, Vice President, Regulatory Programs, **American Water**

Group Luncheon 12:00 – 1:00 p.m.

1:00 p.m. - 1:15 p.m. *Mississippi Power's Success*

- Restored Power in 12 Days to All Customers Capable of Taking Service
 - Impacts of the Storms on Mississippi Coast
 - Economic Statistics; Community and Company
 - Readiness; Preparedness, Implementation, Adaptation
- Larry Vogt**, Manager, Rates, **Mississippi Power**

Security and Business Continuity for Utilities

Practical Approach to Disaster Management and Business Continuity Planning

- Lessons Learned for Implementing Emergency Response Plans and Disasters
 - Disaster Management Tools and Methods
 - Focus on Critical Infrastructure and Redundancy
- Robert A. McDonald**, Vice President, Western Regional Manager, **Versar, Inc.**

Improvements to OMS and MWFM Systems to Streamline Work Processes for Efficient Damage Management

Intergraph Corporation in partnership with Progress Energy joined together in 1998 to develop an Outage Management System (OMS) and Mobile Work Force

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Management System (WFMS) for utility trouble dispatching. This partnership continues to be strong with over 20 customers around the world using our solutions. In 2004, Progress Energy was struck by four major hurricanes which inflicted severe damage to their infrastructure. The presentation will focus on lessons learned by the hurricanes and where improvements have been made by the OMS and MWFM systems to streamline work processes for efficient Damage Management.

Jay Stinson, Vice President & General Manager, **Intergraph Corporation**

Networking Break: 3:15 – 3:30 p.m.

Lessons in Disaster Management from the Gulf Coast

- Critical Infrastructure, Communication, Response, Housing and Logistics
- Loss of contracted hotels and food vendors
- Supplying food and shelter for 11,000 workers
- Competition with other responders for limited resources
- Obstacles that had to be overcome to restore power
- Putting lessons learned into best practices for future storms

Mike Callahan, Vice President, **Electric Power Association of Mississippi**; Former Commissioner, **Mississippi Public Utilities**

Disaster Preparedness on the New Madrid Fault

- Missouri prepares for ice storms, tornadoes and earthquakes
- Utility preparedness as well as past methods of cost recovery
- Ideas for additional options for the future

Connie Murray, Commissioner, **Missouri Public Service**

Networking Cocktail Reception 5:15 – 6:15 p.m.

WEDNESDAY, JUNE 7, 2006

7:30 – 8:00 a.m.: Continental Breakfast

8:00 - 9:45 a.m.: Panel: New Uses of Securitization to Mitigate Rate Impact of Natural Disasters

- Low cost financing tool that is impervious to the utility's credit
- Raising the money ahead of time insulates the utility from risk
- Securitization makes the financing non recourse to the utility

Joseph Fichera, CEO, **Saber Partners LLC**, Advisor,

Florida Public Service Commission

Becky Klein, Managing Partner, **Loeffler Group**; Former Chairman, **PUC of Texas**

Caryn Short, Supervising Attorney, **WV PCS**

Larry Vogt, Manager, Rates, **Mississippi Power**

Networking Break: 9:45 – 10:00 a.m.

10:00 - 11:45 a.m.: Panel: Cost Recovery

- Are traditional cost recovery mechanisms adequate today?
- How do utilities recover in a market situation?
- Has the nature of disasters changed such that a change to recovery should also be considered?
- What different cost recovery mechanisms are currently being considered?

Mike Oldak, Sr. Director, State Competitive & Regulatory Policies, **Edison Electric Institute**

Karen Smith, Commissioner, **Maryland Public Service**

Diane Munns, Commissioner, **Iowa Utilities Board**, President, **NARUC**

Bus Tour 12:00 – 4:00 p.m.

An optional guided coach tour of the hurricane affected areas of New Orleans will be offered. The tour will provide a look at the damage to the utility infrastructure and an explanation of what it was like immediately following the hurricanes and how it got back up and running. The tour will look at areas that are still off line and discuss what needs to happen to bring the entire system back on line. Box lunch will be provided. Space is limited and available on a first come, first serve basis for an additional \$50.00 for conference attendees.

SPONSORSHIP OPPORTUNITIES

Do you want to meet this powerful audience to drive new business?

For sponsors and exhibitors, this means an unparalleled opportunity to raise your profile before a manageable group of executives who make the key purchasing decisions for their businesses. There are a wide range of sponsorship packages available which can be customized to fit your budget and marketing objectives, including:

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Please contact Raj Mrig, 303 – 770 – 8800 or rmmrig@euci.com for more information

PROCEEDINGS

The proceedings of the Conference will be published and one copy will be distributed to each registrant at the Conference. Extra copies of the Conference proceedings will be available at \$295.00 each.

CONFERENCE LOCATION

EUCI has reserved a room block at the Hotel Monteleone, 214 Rue Royale, New Orleans, Louisiana 70130 for the nights of June 5 – 6. The rate is \$110 single or double occupancy, plus applicable tax. Call the Hotel Monteleone at (800) 535 – 9595 for reservations and mention the EUCI Conference to get the group rate. Make your reservations prior to May 12, 2006. Reservations after this date will be on a space available basis and **cannot be guaranteed at the Conference rate.**



REMEMBER, EVERY 4TH REGISTRANT IS FREE!

REGISTRATION INFORMATION

For instant registration, call (303) 770.8800 or fax the Registration Form to (303) 741.0849.

Register 3, Send 4th Free!!

Any organization wishing to send multiple attendees to this Conference may send 1 FREE for every 3 delegates registered. Please note that all registrations must be made at the same time to qualify.

All cancellations received on or before May 5, 2006 will be subject to a \$195 processing fee. Written cancellations received after this date will create a credit of the tuition (less processing fee) good toward any other EUCI event or publication. This credit will be good for six months. In case of event cancellation, Electric Utility Consultants' liability is limited to refund of the Conference registration fee only.

MAIL DIRECTLY TO:

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5555 Preserve Drive
Greenwood Village, CO 80121

FAX TO:

(303) 741.0849

PHONE:

(303) 770.8800

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REGISTRATION CODE:

YOUR REGISTRATION CODE IS W127

PLEASE USE THIS WHEN REGISTERING FOR THE CONFERENCE

- Disaster Management and Cost Recovery, \$1395, **Early Bird Before May 26, 2006, \$1195**
- Bus Tour (includes box lunch), \$50.00 for conference attendees
- Bus Tour only, \$495.00
- Check here if you have any dietary or accessibility needs. We will contact you for more details.

REGISTER THE FOLLOWING

Name _____
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